

European Social Fund (England) 2011 – 2013

ESF Support for Families with Multiple Problems



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This presentation provides:

- ✓ An overview of European Social Fund (ESF) Support for Families with Multiple problems; and
- ✓ An understanding of how this ESF provision fits within the wider agenda.

The Families Agenda

- Families with multiple problems are a priority for this government
- Prime Minister's commitment to try to turn around the most troubled families in the country by 2015
- Across Government, measures are being introduced to support these families which include:
 - Community Budgets
 - Working Families Everywhere
 - the New Troubled Families Team; and
 - ESF Support for Families with Multiple Problems

DWP ESF Support for Families with Multiple Problems

- Provision is voluntary and will last for 12 months
- Local Authorities (LA's) will be asked to identify families
- Will tackle entrenched worklessness
- Support will be available to individual family members
- 2 Contract Package Areas (CPAs) across London (East & West) with one Prime Provider per CPA
- Contracts will be for three years
- DWP ESF funded provision

Eligibility for ESF Support for Families with Multiple Problems

- Multi-generational workless families with multiple problems
- Family member must be aged 16 or over
- At start of provision at least one member of the family must be in receipt of a DWP working age benefit. This family member passports all other eligible family members;
- Either no one in the family is working or there is a history of worklessness across generations;
- Family member who are working more than 16 hours per week will not be eligible.

DWP working age benefits

- Carer's Allowance
- Severe Disablement Allowance
- Employment and Support Allowance
- Incapacity Benefit
- Income Support
- Jobseeker's Allowance



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ESF Provision

- Part-time for all participants
- Tailored and flexible support
- Access to key worker support
- In-depth assessments
- Agreed Individual Action Plan
- Post-employment support

ESF Payment model

- Attachment Fee
- Progress measures payment *
- Job outcome payment *

* London providers have opted for payment linked to Progress Measures and Job Outcomes

Interactions with the Work Programme

- Work Programme (WP) activity will take precedence over ESF activity
- Individuals participating in ESF support who are mandated onto WP may be able to participate in ESF and WP simultaneously
- When mandated onto the WP ESF Providers should (where possible) work with WP providers to ensure that support is aligned
- If an individual is already on the WP they will not be eligible for ESF family provision. This does not affect other family members eligibility
- In an individual joints the WP other member of their family who are on ESF provision will be able to remain on ESF Provision

DWP Responsibilities

- Ensure Providers meet their contractual requirements and **comply with European Regulations**
- Jobcentre Plus to **confirm eligibility** of qualifying family member
- Ensure documentation is securely stored and accessible upon request by **ESF auditors**

The Role of Jobcentre Plus

- **Support Local Authorities (LAs)** to ensure that they maximise the provision, resolve their issues and develop relationships with LAs and JCP Partnership Managers
- Use our experience of previous ESF Programmes to **identify and share best practice** across Local Authorities and Providers both regionally and nationally
- Groups will **manage the ESF admin function** i.e. monitor referral process from providers, confirm eligibility and monitor governance requirements
- Minimise risks to ESF funding by **ensuring compliance with audit requirements** and we will work closely with DWP Performance Managers to ensure quality of provision

Provider responsibilities

- Ongoing relationships with LAs
- Work with LAs to explore local opportunities and ensure their proposals are appropriate to their area
- Agree with LAs the processes for identifying families
- Work with a wide range of local partners
- Ensure the provision complements and aligns with locally available provision and does not duplicate it
- Retain documentation for ESF audit purposes

Local Authority roles

- Identifying families
- Ongoing relationships with Providers
- DWP and LAs will **not** have a contractual relationship

Critical success factors

- Progression is a key feature of this provision i.e. contribute to an increase in the number of individuals/families with multiple problems engaging in work related activity
- Contribute to a decrease in the number of families with multiple problems
- Contribute to a decrease in the number of workless households
- Contribute to the 22% overall job outcome target DWP has as an ESF Co-Financing Organisation

Timetable for ESF Provision

- Bidders Announced 14 October 2011
- Contract Award 21 October 2011
- Go-live 12 December 2011



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Further information

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ESF Website:

www.dwp.gov.uk/esf/

DWP Website:

www.dwp.gov.uk/supplying-dwp/what-we-buy/welfare-to-work-services/european-social-fund

